



Ovation[®]
WARRANTY

Limited Lifetime Warranty

Ovation Instruments, Inc. ("Ovation") limitedly warrants to the original retail purchaser that guitars manufactured by it shall be free from defects in materials and workmanship for the lifetime of the original retail purchaser. This warranty shall not apply to the following components and properties of Ovation guitars: strings, electronic components, amplifying devices, normal fret wear, and parts not of Ovation manufacture which shall be subject to their individual warranties where applicable. Additionally, tone, because it is a subjective matter, is not warranted. The obligation of Ovation hereunder is limited to the repair of such product claimed to be defective (through the use of standard materials and processes in effect at the time of repair) f.o.b. Ovation's place of business provided that: (1) AT PURCHASE THE BUYER COMPLETES AND RETURNS THE ATTACHED WARRANTY CARD FILLING OUT THE REQUIRED INFORMATION THEREON; (2) The Buyer (personally or through his authorized Ovation dealer) either in writing or by telephone explains to the Manager or Assistant Manager of Ovation's Customer Service Department the nature of such defect, and obtains return authorization from Ovation prior to returning the unit; (3) At the Buyer's expense, the Buyer returns the product claimed to be defective to Ovation at the address shown below; the Buyer is responsible for shipping expenses both to and from Ovation; (4) Ovation shall be satisfied that such defect is not the result of misuse or abuse; and (5) The model number and serial number on both the registration card and the guitar shall not have been altered. Ovation shall perform its warranty obligations as set forth herein free of charge for labor and materials for the first two (2) years after the original retail purchase. Thereafter, Ovation shall be responsible for all materials used in the performance of this warranty and the Buyer shall be responsible for all service and labor charges incurred in such performance at standard Ovation labor rates in effect at that time. This warranty shall not apply to products which shall have been subjected to misuse, negligence, alteration or accident, including exposure to extreme heat, cold, or high or low humidity. Ovation shall not be liable for any property damage or for any consequential damages (including loss of use or profits) nor shall Ovation's liability on any claim for damages arising out of or connected with the manufacture, sale, delivery or use of any goods delivered under this order exceed the purchase price paid therefor. In the event of unexpected loss by fire, theft, or damage of the Buyer's guitar while in Ovation's possession such loss shall not be a liability of Ovation in excess of replacement with a new guitar of the same or most similar available style. Excess value (collector's value) insurance must be carried by the Buyer at Buyer's expense. The same is true with shipping insurance since many carriers place limits on their liability. Any action for breach of this warranty or any other action under this Agreement must be commenced within one (1) year after such cause of action arises.

OVATION GUITARS ARE DISTRIBUTED THROUGH A NETWORK OF OVATION AUTHORIZED DEALERS WHO ARE IDENTIFIED BY AN "AUTHORIZED OVATION DEALER" DECAL OR PLAQUE. COMPREHENSIVE ARRANGEMENTS EXIST BETWEEN AUTHORIZED OVATION DEALERS AND THE OVATION FACTORY FOR THE PROMPT AND EFFECTIVE HANDLING OF WARRANTY, SERVICE, PARTS AND RELATED MATTERS. THE PURCHASE OF A GUITAR FROM OTHER THAN AN "AUTHORIZED OVATION DEALER" MAY LEAD TO DIFFICULTY OR DELAY IN OBTAINING WARRANTY SERVICE.

THIS LIMITED WARRANTY IS EXCLUSIVE AND IS MADE IN LIEU OF ALL OTHER WARRANTIES, and all implied warranties, including without limitation any warranty of merchantability or of fitness, are hereby expressly limited in duration to the duration of the limited warranty set forth herein. Some states do not allow limitations on the duration of an implied warranty or the exclusion or limitation of incidental or consequential damages so the above limitations may not apply. This warranty gives you legal rights, and you may also have other legal rights which vary from state to state.

Address service correspondence to:

Ovation Instruments, Inc., Greenwood Road, New Hartford, CT 06057

Registration Card

Please complete and mail within ten (10) days.

Purchaser's Name: _____

Purchaser's Address: _____

City _____ State _____ Zip _____

Dealer: _____

Address: _____

Date of purchase: _____

Age of purchaser: _____ Sex _____

Occupation: _____ Yrs. played guitar _____

Do you play: Professionally As a hobby
 Solo With a group

What most influenced you to choose an Ovation?

A friend A teacher A professional
 Tone or Projection Ease of playing

Where did you see Ovation first?

Friend Newspaper Ad Magazine Ad
 Concert Dealer store Television

What type of music do you play?

Folk Rock Jazz Country
 Jazz-Rock Rhythm & Blues
 Classical Other _____

What music magazines do you read? _____

Reasons for buying an Ovation: _____

Ovation Instruments, Inc.

Greenwoods Road
New Hartford, CT 06057

A Kaman Company

990019B 12/86

Printed in USA

Model

Serial No

From: _____

Place
Stamp
Here

To:

Ovation Instruments, Inc.
Greenwoods Road
New Hartford, CT 06057