

## ULTRA Limited One Year Warranty

Ovation limitedly warrants to the original retail purchaser that ULTRA guitars shall be free from defects in materials and workmanship for one year from the date of purchase. This warranty shall not apply to the following components and properties of ULTRA guitars: strings, tuning hardware, worn plating, electric components, normal fret wear or service parts and accessories including amplifying devices and components whose manufacturer is not within Ovation's control Additionally, tone, because it is a subjective matter, is not warranted. The obligation of "Ovation," hereunder, is limited to the repair of such product claimed to be defective (through the use of standard materials and processes in effect at the time of repair) for b. (Ovation's place of business) provided that:

(1) AT PURCHASE, THE BUYER COMPLETES AND RETURNS THE AT-TACHED WARRANTY CARD, FILLING OUT THE REQUIRED INFORMATION THEREON. WITHIN TEN (10) DAYS; (2) The Buyer (personally or through his authorized Ovation dealer) either in writing or by telephone explains to the Manager or Assistant Manager of Ovation's Customer Service Department the nature of such defect; (3) At the Buyer's expense, the Buyer returns the product claimed to be defective to Ovation; (4) Ovation shall be satisfied that such defect is not the result of misuse or abuse; and (5) The model number and serial number on both the registration card and the guitar shall not have been altered. This warranty shall not apply to products which shall have been subjected to misuse, negligence, alteration or accident, including exposure to extreme heat, cold, or high or low humidity. Ovation shall not be liable for any property damage or for any consequential damages (including loss of use or profits) nor shall Ovation's liability on any claim for damages arising out of or connected with the manufacture, sale delivery or use of any goods delivered under this order exceed the purchase price paid therefor. In the event of unexpected loss by fire, theft, or damage of the Buyer's guitar while in Ovation's possession such loss shall not be a liability of Ovation in excess of replacement with a new guitar of the same or most similar available style. Ovation assumes no liability in the event of loss or damage to the owner's guitar while in transit to or from Ovation's place of business and the owner shall be responsible for all risk of loss. Any action for breach of this warranty or any other action under this Agreement must be commenced within one (1) year after such cause of action arises. OVATION GUITARS ARE DISTRIBUTED THROUGH A NETWORK OF OVA-TION AUTHORIZED DEALERS WHO ARE IDENTIFIED BY AN "AUTHORIZED OVATION DEALER" DECAL OR PLAQUE COMPREHENSIVE ARRANGE-MENTS EXIST BETWEEN AUTHORIZED OVATION DEALERS AND THE OVA-TION FACTORY FOR THE PROMPT AND EFFECTIVE HANDLING OF WARRANTY, SERVICE, PARTS AND RELATED MATTERS. THE PURCHASE OF A GUITAR FROM OTHER THAN AN "AUTHORIZED OVATION DEALER" MAY LEAD TO DIFFICULTY OR DELAY IN OBTAINING WARRANTY SERVICE.

THIS LIMITED WARRANTY IS EXCLUSIVE AND IS MADE IN LIEU OF ALL OTHER WARRANTIES, and all implied warranties, including without limitation any warranty of merchantability or of fitness, are hereby expressly limited in duration to the duration of the limited warranty set forth herein. Some states do not allow limitations on the duration of an implied warranty or the exclusion of limitation of incidental or consequential damages so the above limitations may not apply. This warranty gives you legal rights and you may also have other legal rights which vary from state to state.

Address service correspondence to:

Ovation Instruments, Inc., P.O. Box 4, Bloomfield, CT 06002-0004

## ULTRA Limited Warranty Registration Card

Please complete and mail within ten (10) days.

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